

Please fill in a form for each device to be repaired. The form must be uppercase completed.

The repair practice will manage only if this form is duly completed in all its parts, particularly indispensable is the detailed indication of the problem / fault.

The form and the shipping document must TASSATIVELY accompany the item to be repaired inside the package.

Customer Data:

Customer Code (if available): _____

Company : _____

Address: _____

VAT INTRA Number (or TVA Number): _____

Reference Person:

Name and Surname: _____


Department: _____

E-mail Address: _____

Telephone number: _____

www.nordelettronica.it

PRODUCT CODE	1832.185.02
SERIAL	S.0025 R3
BATCH NUMBER	N:085624


031373**Device to be returned:**Device type:
(example "control panel") _____Product code:
(example "1832.185.02") _____

Batch number: _____ Serial number: _____

Detailed description of the problem / description of the fault:

Problem: _____

Special conditions : _____

Requested services :

Standard repair;

Price quotation;

Repair report;

Payment : for foreign companies, only anticipated payment by bank transfert.**Date and Customer signature:**

DATE: _____

SIGNATURE: _____

To have a Nordelettronica repair service avoiding possible problems and delays, it is necessary following this procedure:

- Describe in the appropriate field, in the most detailed way possible, the defect or problem found on the product.
- Select the type of service requested.
- Standard repair: it is the simplest and low expensive procedure that involves receiving the repaired or replaced product, at the discretion of Nordelettronica, without necessarily having to draw up a repair report.
- By ticking the relative boxes, indicate if a quote is required to be submitted to your approval, before proceeding with the repair.
- Repair report request, a repairing report will be sent.
- The shipment of the material to Nordelettronica must always include the completed, dated and signed material return forms. Shipping costs to Nordelettronica and to the customer are always charged to the customer;

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